
Unable to copy files to the PC's HDD.

Connect the USB cable correctly.

"Backing Up All Files" (P. 0)

If the provided software "Everio MediaBrowser" is not installed, some functions may not work properly.

"Installing the Provided Software" (P. 0)

Before making backup, make sure that enough free space is left in the PC's hard disk (HDD).

Still images cannot be recorded to disk using the provided software.